

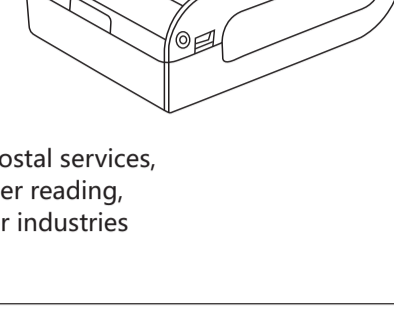
Portable Printers

User Manual

便携式打印机

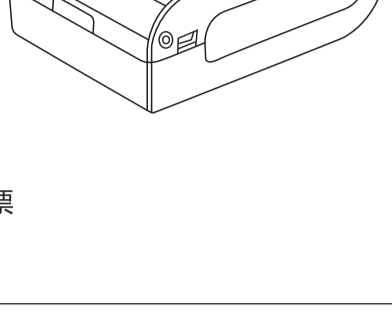
使用说明手册

BT Thermal Printer User Manual



Application:
Widely used in logistics, police, postal services, urban management, tobacco, meter reading, supermarkets, clothing and other industries for tickets and receipts printing.

蓝牙打印机说明书



应用范围：
广泛应用于物流、交警、邮政、城管、烟草、抄表、超市、服装等各行业、小票、票据打印使用

WIFI BT Portable Thermal Printer Manual Catalogue

Product introduction 1
 一、 Appearance, Keys button and Interface Instructions 2
 二、 Printer Driver on PC Installation Instructions, take Win 7 as a example 3
 2.1 Supported Systems 3
 2.2 Installation Steps 4
 三、 Basic Operation Guide 6
 3.1 Panel Indicators and Keys 6
 3.2 Printing paper installed 7
 3.3 Printing Self-test 8
 四、 Methods to Solve Common Problem 8
 五、 Precautions 9

目录

产品简介 1
 一、 产品外观及按键接口说明 2
 二、 PC机上打印驱动安装操作说明 3
 2.1支持驱动的PC机系统 3
 2.2安装步骤 4
 三、 打印机操作指南 6
 3.1面板指示灯及按键 6
 3.2打印纸的安装 7
 3.3打印机的自检测试 8
 四、 常见故障处理方法 8
 五、 注意事项 9

Product Introduction

Thank you for using our portable thermal printer, be sure to read this manual carefully before use.

The printer is mainly used in the traffic police, urban management, postal services, logistics and other mobile office on-site printing and paper printing supermarkets, tobacco, services and other commercial receivables.

This product is small and lightweight, good shape, low power, low cost, fast print speed, high-quality, low noise with other characteristics. And it supports BT, USB, RS232 serial port. BT can be connected to POS, Android phones, tablet computers and other devices, and it's easy to operate and practical.

This manual is suitable for ZKC 58mm, 80mm bluetooth thermal printer. If need word document printing or install PC driver, please download the related manual from website: <http://www.sznewbest.com>

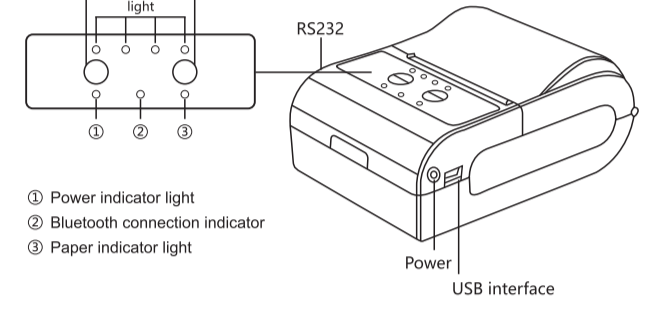
产品简介

非常感谢您使用本公司便携式热敏打印机，使用前请务必仔细阅读本手册。该打印机主要用于交警、城管、邮政、物流等移动办公的现场打印以及超市、烟草、服务等商业收款的票据打印。

本产品小巧轻便、造型精美、功耗低、成本低、打印速度快、品质高、噪音低等特点。并支持USB、RS232串口方式。蓝牙连接方式可与POS机、安卓手机、平板电脑等终端设备连接打印，操作简单方便，非常实用。

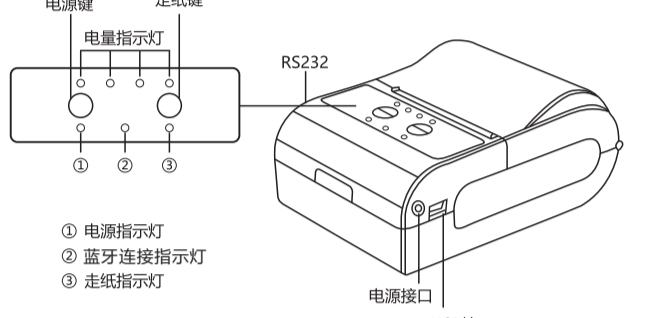
本说明书适用于ZKC58mm, 80mm系列，蓝牙打印机。其他操作如测试工具使用、word文档打印设置等有另文档说明。相关资料请从公司网站下载：<http://www.sznewbest.com>

2. Appearance, buttons words and Interface Instructions



① Power indicator light
 ② Bluetooth connection indicator
 ③ Paper indicator light


一、产品外观及按键接口说明



① 电源指示灯
 ② 蓝牙连接指示灯
 ③ 走纸指示灯


二、5805 Thermal Printer Driver Installation Steps

1. After power on the printer, connect the printer with computer via USB cable, the computer shows as below:

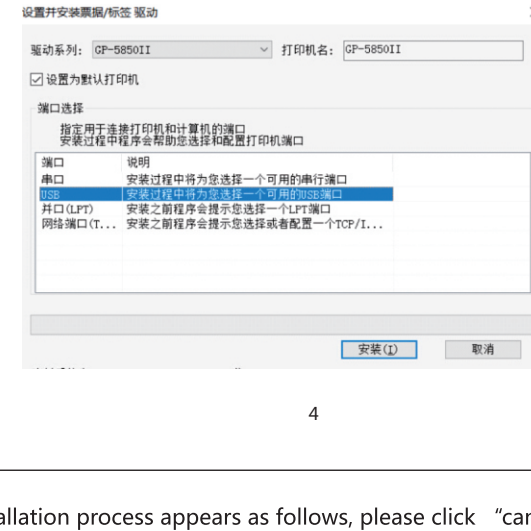


二、5805驱动测试步骤

2.1 开机插入USB线，提示如下：



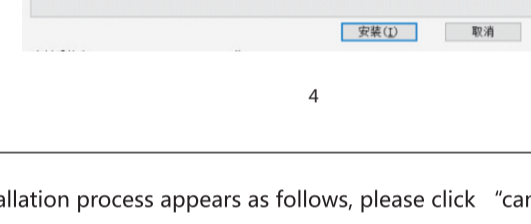
2. Click **Driver_Install_Receipt_Label** to install the driver, shown as below:




2.2 点击软件 **Driver_Install_Receipt_Label** 装驱动，如下：



If the installation process appears as follows, please click "cancel".

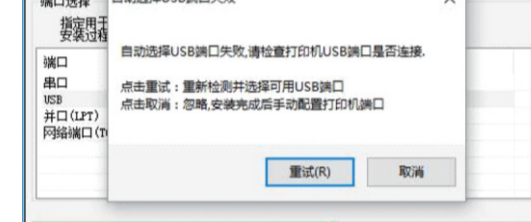


若安装过程中出现如下：

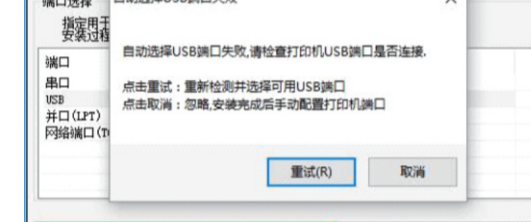


则点击取消。执行第四步骤，打开打印机属性，需重新设置打印机串口，如下“选择虚拟串口USB001”。

Then right click the "printer property", reset the printer COM number, please choose the "Virtual COM USB001" as the below:



装驱动完后，在控制面板设备和打印机选项中会出现打印机。点击“打印测试页”，即可打印：



3. Basic Operation Guide

3.1 Panel Indicators and Keys

Power key: Power Indicator/off button

Plug the power adapter or battery and press power button for about 1-2 seconds, the printer enters the power-on state. Press and hold the power button for 2 seconds to turn it off. Out of paper, high temperature alarm or low battery power, the green indicator light alarm flashing.

High temperature alarm: The machine head high temperature alarm after the cessation of print, need 15', cooling may continue to print.

Low battery: The battery is low, Printer will shut down when it with low battery.

FEED key:
 Press FEED button to feed paper and releasing to stop when print in standby mode. The light will keeping red when charging and it will turns off until fully charged.

3.2 Printing paper installed

三、打印机操作指南

3.1 面板指示灯及按键

Power按键：电源指示灯/开关机键

插上电源适配器或电池后按power键约1-2秒，打印机即进入开机状态。长按power键2秒以上即可关机。缺纸、高温告警或电池低电时，绿色指示灯告警闪烁。


高温告警： 机器打印头高温告警后停止打印，需冷却降温15℃方可继续打印。

电池低电： 电池低电后，机会会自动关机


FEED按键状态：
 走纸键在待机状态时，按下FEED键可连续走纸，松开即停止走纸。电池充电过程中，常亮红灯，电池充满电后，红灯灭。

3.2 打印纸的安装

After driver installed, it shows as below in the control panel device and printer.



装驱动完后，在控制面板设备和打印机选项中会出现打印机。点击“打印测试页”，即可打印：



3.3 Printing Self-test

Self-test is used to detect whether the printer is in normal working condition or not, if the self-test can correctly print out the list, it means that the printer is normal.

Self-Test Method: Battery is installed, and in the turned-off status, press the power button, do not release, then press the FEED key, and then release the power button first and release the FEED key later. Then the printer self-test is carried out, and print self-test lists.

4. Methods to Common Problem

Please deal with it referring to the methods mentioned in this manual if the printer fails to work. And please contact the dealer or manufacturer if the methods can not work.

- The Indicator light on the control can not light?
 To check if the power supply is connected or the power switch is turned on.

3.3 打印机自检测试

自检测试用于检测打印机是否处于正常工作状态，如果能够正确打印出自检清单，则表示打印机自身状态正常。

自检测试方法： 安装好电池后，在关机状态下，按下POWER键不松开，再按下FEED键，然后先松开POWER键后再松开FEED键，打印机即进行自检测试，并打印自检清单。

四、常见故障处理方法

打印机出现故障时，可参照本节所述方法进行相应处理。如果仍然无法排除故障，请与经销商或厂家联系。

- 控制面板上的指示灯不亮？
 检查电源是否连接。电源开关是否打开。
- 绿色指示灯闪烁不停，打印机不打印？
 打印头过热时，停止打印，这时绿色指示灯闪烁直到打印头降温至15℃，才可继续打印。还要检查是否卡纸、电池是否低电。确认无这些现象后再开机，若仍不打印，请与技术服务人员联系。

- The printer can not work when the printer head is overheated. The Feed lights will not flash until the printer head cooling to normal level and the printer will continue to work.
- To check if the paper is the battery supply is low.
- Please contact the technicians when the above methods can not work.

3. The indicator light is normal but the printer can not work?
 Restart the printer and self-test. If the self-test is normal, then check the following:

- To check if the printer connect to the computer successfully or if the printer support the computer.
- To check the data line
- To check the application

5. Precautions

- The battery should not be fully used (about 2 hours) to use in order to keep longest battery life. And do not use while charging.

- 指示灯指示正常，但打印机不打印？
 重启打印机并进行自检测试，如果自检测试能正常进行，则检查以下内容：
 1) 检查打印机和计算机之间连接是否良好，是否同时满足打印机和计算机的规格要求。
 2) 检查数据线两端的设备接口是否良好。
 3) 确认所持终端设备的应用软件是否正常。

五、注意事项

- 为最大限度地保持打印机电池的寿命，建议每次将电池充足电量后使用（充电时间约2小时），尽量避免充放电边使用。
- 本打印机在未安装电池情况下，仅连接电源适配器可正常打印。
- 不要在高温、未受污染严重的地方使用和储存本打印机。
- 避免水或导电的物质进入打印机内部，一旦发生，应立即关闭电源。

- The printer can work without built-in battery but connected to power adapter.
- Do not use and store the printer on high temperatures or serious pollution environment.
- Avoid water or conductive material to enter into the inside of the printer. Please turn off the power immediately in that case.
- Do not expose the battery to high temperature deformation that exceed 60°C.
- Do not use when a battery that appears damaged, deformed and discolored, or do not use in its casing, overheats, and emits a foul odor.
- BT connection Between BT printer and Android smart phone Use smart phone search BT device, find BT printer name and input the Pin to connect.
 BT 2.0 printer name BMV2, input Pin: 1234
 BT 4.0 printer name ZKCBMV, input Pin: 0000

Tips:

Please contact the seller to obtain more instructions and other technical support.

- 请勿将电池置于温度超过60℃环境中。
- 电池外观如有受损、变形或变色，或是外壳生锈、过热或发出异味时，请勿使用。
- 蓝牙打印机蓝牙跟安卓手机连接，蓝牙打印机2.0的搜索名称是BMV2密码：1234，蓝牙打印机4.0搜索名称是ZKCBMV密码：0000

温馨提示：

若需获取开发指令等技术支持或使用过程中遇到任何问题，可与销售方联系。

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